




System of Work principles

Align work to  Goals

Plan & track  Work

Unleash collective  Knowledge



Leadership teams

Sales teams

Dev teams

Marketing teams

Product teams

IT teams

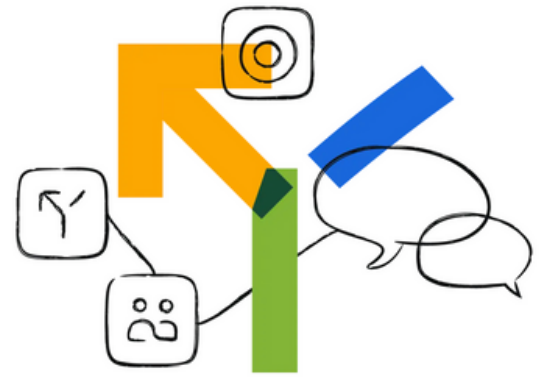


OXALIS

Blueprint for Better Work:

Adopting Atlassian's System of Work in Complex Enterprises

Introduction



Today's enterprises operate in an environment defined by complexity. Multiple teams, diverse technologies, and evolving goals create both immense opportunity and significant operational friction. Traditional approaches to collaboration and service management often fall short, leading to silos, misalignment, and inefficiency.

Atlassian's System of Work offers a new blueprint—one that connects strategy to execution, unifies teams across domains, and empowers organizations to move faster and smarter. Built on the Atlassian Cloud Platform and powered by the Teamwork Graph, the System of Work is transforming how complex enterprises operate, innovate, and thrive.

This white paper explores what the System of Work is, how it addresses the unique challenges of complex organizations, and why adopting it—with the right partner—is key to future-proofing enterprise success.



Understanding the System of Work

At the heart of the System of Work is the Teamwork Graph, Atlassian's intelligent data layer that maps relationships between people, work, knowledge, and goals. As of 2025, the Teamwork Graph:

- Supports custom connector development via Forge
- Powers personalized recommendations and richer AI responses

2.5x

Delivers 2.5x faster queries across systems

100+

Offers 100+ out-of-the-box connectors to third-party apps

13 B

Processes 13 billion+ data objects for 150,000+ customers

Together, Atlassian's products—Jira Software, Jira Service Management, Confluence, Jira Align, Atlas, and Rovo—bring the System of Work to life.



The Atlassian System of Work is more than a collection of tools. It is a philosophy and a connected platform designed to:



Align Work to Goals: Ensure every project and task maps back to strategic priorities.



Plan and Track Together: Break down silos and foster coordinated execution.



Unleash Knowledge: Centralize and connect knowledge assets to drive smarter decisions.



Embrace AI Teammates: Integrate AI to automate, accelerate, and personalize work.

Why Complex Enterprises Need a New Approach

In complex organizations, the challenges are magnified:



Disconnected strategy and execution slow down innovation.



Multiple teams and platforms create knowledge silos.



Manual reporting and fragmented insights make proactive decision-making difficult.



Legacy ITSM and project management systems can't keep pace with business agility demands.

The System of Work addresses these realities by providing:

- A unified, real-time view of work, goals, and progress
- Seamless collaboration across departments and domains
- Automation and AI assistance to reduce manual overhead
- Flexible integrations to extend value across existing ecosystems



This isn't just an improvement—it's a foundation for a new way of working.

Real-World Impact: Frameworks in Action

The Atlassian System of Work operationalizes leading methodologies within a unified platform:

OKRs:

Define strategic objectives in Focus, link them to execution in Jira Align and Jira Software, and track progress through Atlas updates.

SAFe:

Scale agile practices with Jira Align, while enabling team-level autonomy with Jira Software, all anchored to strategic goals.

ITIL:

Modernize IT service management with Jira Service Management, integrated with Confluence knowledge bases and powered by Rovo's AI-driven support.



These frameworks don't live in isolation—they are interconnected through the System of Work, creating alignment from C-suite strategy sessions to front-line operations.

The Role of AI and the Teamwork Graph

The future of work is AI-powered, and the System of Work is already delivering on that promise:

- **Rovo AI agents** assist with information discovery, summarization, and ticket resolution.
- **Personalized recommendations** surface next actions and relevant content based on context.
- **Jira slide-out panels** reveal real-time work item relationships and dependencies.

Thanks to the Teamwork Graph, these AI capabilities are not "bolted on"—they are embedded in the daily flow of work, making AI a true teammate, not just a tool.



How Oxalis Helps Enterprises Adopt the System of Work

Adopting the Atlassian System of Work is transformative—but success requires expertise, strategy, and change leadership.

Oxalis is uniquely positioned to guide complex enterprises through this journey. As an Atlassian Platinum Solution Partner, we specialize in:

Whether modernizing service management, scaling agile delivery, or unifying project and portfolio management, Oxalis ensures the System of Work is not just implemented—it's fully activated.

“We trusted Oxalis as experts, so we were able to come together, filter out the noise, and collaborate on solving the truly hard problems”

— David Torgerson, VP of Infrastructure & IT,
Lucid Software

- **Strategic Roadmapping:** Aligning business objectives to System of Work capabilities.
- **Tailored Implementations:** Configuring Jira, Align, Focus, Atlas, and JSM to fit your operating model.
- **Cloud Migrations:** Moving legacy systems to the Atlassian Cloud with security, compliance, and performance top of mind.
- **AI Enablement:** Integrating Rovo and optimizing Teamwork Graph relationships.
- **Training and Change Management:** Driving adoption across leadership and frontline teams.

Recommended Reads

Learn more about Oxalis' expertise as an Atlassian Platinum Solution Partner by reading our blog, where we share insights, best practices, and real-world solutions to help teams scale, streamline operations, and get the most out of their Atlassian tools.



Beyond Tools: Introducing the Atlassian System of Work for Enterprise Transformation

[READ NOW](#)



Atlassian Just Made Rovo Available to Everyone—Here's Why It Matters

[READ NOW](#)



6 Reasons to Work With an Atlassian Platinum Solutions Partner

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Conclusion

Complex enterprises deserve a better blueprint for work—one that empowers alignment, accelerates execution, and unlocks the full potential of their teams.

The Atlassian System of Work, powered by the Teamwork Graph and guided by experienced partners like Oxalis, provides that blueprint.

Ready to future-proof your enterprise and unleash better work?

[Contact Oxalis](#) to start your System of Work transformation today.